



EDITION 22 - February 13, 2020

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- The Institute celebrates first birthday
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The Institute of Civil Infrastructure has turned one.

LATEST NEWS

The Institute celebrates major milestone



The Institute of Civil Infrastructure has notched up a major milestone – it's first birthday.

The one-year anniversary was marked with a cake-cutting at the Institute's headquarters in Castle Hill, with CEO David Castledine, General Manager Josh Hallam and team celebrating the occasion.

Rewind 12 months and the Institute held its first courses and events, giving supervisors and managers overseeing construction of NSW infrastructure their own continual learning and career progression program.

It was a massive first year with no less than 64 different courses delivered over 10 months, February to November, for 180 Institute Members. All up, the Institute took 740 bookings in 2019 across courses, events and conferences.

The cake-cutting was performed where training takes place for those attending courses in person or online via webinar.

Special first birthday offer now available

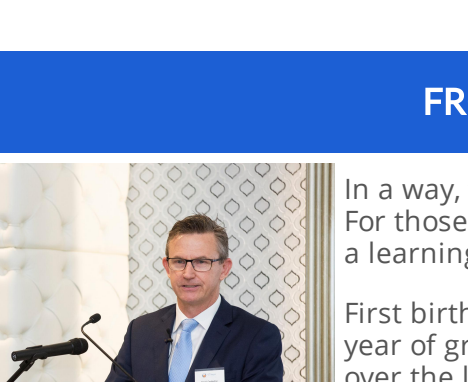
While it's the Institute of Civil Infrastructure celebrating its first birthday this month, it's our training participants who will receive the presents – in the form of a special offer.

Book a course before 29 February 2020 and receive a second course (to the same value) for free.

Both courses must be undertaken before 30 June, 2020.

The special offer is available to both Members and non-Members. Be quick... offer ends 29 February 2020.

Check out the 2020 Learning Program calendar [here](#). New courses for 2020 are on offer.



LET'S CELEBRATE!

BOOK TWO COURSES AND RECEIVE THE SECOND FREE!

Valid to: 29/02/2020

Full terms and conditions available on our website

FROM THE CEO



In a way, first birthdays are like the first chapter of a new story. For those in the civil industry, that new story is the creation of a learning partner.

First birthdays are also a chance to reflect on that inaugural year of growth. The Institute of Civil Infrastructure's growth over the last 12 months has been hugely satisfying for the industry leaders who helped bring it to life. The Institute was created from the hard work and support of many civil industry people who saw a gap in the training process.

Our first anniversary is an opportune time to thank these bodies, both industry and government, including the Civil Contractors Federation NSW, Transport for NSW, Infrastructure NSW, the Department of Industry and TAFE NSW, just to name a few.

The Institute's birthday is also a good time to remind our Members to maximise their Institute membership by attending our learning and networking events in 2020, which begin with the 3D Printing Masterclass. (See below)

It's onwards and upwards from here – for both the Institute and our Members.

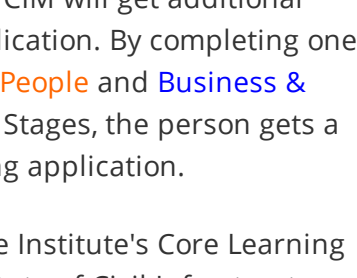
David Castledine, CEO - Institute of Civil Infrastructure



3D PRINTING MASTERCLASS LEARNING & NETWORKING EVENT

Join us at the 3D Printing Studios, Chippendale, where you'll take part in a guided masterclass, educating you on the value of 3D Printing in the Civil Construction Industry. Food and drinks will be served during the masterclass.

DATE: WEDNESDAY 11 MARCH 2020
TIME: 3PM - 6PM
LOCATION: 3D PRINTING STUDIOS, CHIPPENDALE



BOOK NOW

ICI Members receive 60 points after attendance.

THE INSTITUTE'S CORE ADVANTAGE



Take advantage of the industry advised and recommended Core Learning Plans at each Learning Stage, and gain recognition and extra points towards your grading application. This is just part of the Institute's Core Advantage.

Why?

The purpose of the Core Learning Guidelines is to allow each Member – both the non-graded Entrant CIM and the graded CIM – to optimise their learning experience and strengthen employment options by focusing learning on a structured path, which is the industry's civil management standard.

Core Learning Plan - The Institute advantage

Just one advantage of this is the CIM will get additional points toward their grading application. By completing one of the three sections (Technical, People and Business & Operations) in each of the three Stages, the person gets a boost score towards their grading application.

Because the courses listed in the Institute's Core Learning Plans are linked to the new Institute of Civil Infrastructure industry standards, employers will understand that the applicant has undertaken practical, civil industry-specific training across a broad range of key learning areas.

This will set that applicant apart from those who have not completed the Core Learning Plan. Just another integral part of the Institute's Core Advantage.

LEARN MORE

IN FOCUS - CONFLICT MANAGEMENT

Conflict Management - Science, Art or Pure Luck?

Conflict - we all like to avoid it but we have all been in conflict, especially at the workplace.

IT IS INEVITABLE.

While a common occurrence (almost 85% of us experience it), it can pose quite a few obstacles in the day to day and even long term productivity and workplace relationships. Most commonly cited reasons of conflict are:

- Personality clash
- Stress
- Work Load
- Dishonesty
- Poor Leadership

And if left unresolved, there is a mental and financial cost, both to the employer and employee.

Needless to say, conflict management skills then become of utmost importance, especially for anyone managing and supervising.

One of the key skills necessary to managing and resolving conflict is *emotional intelligence*. At the end of the day, regardless of the position one holds, we are people and having a better understanding of people will assist in ensuring the best approach to conflict management.

What else does it take to manage workplace conflicts?

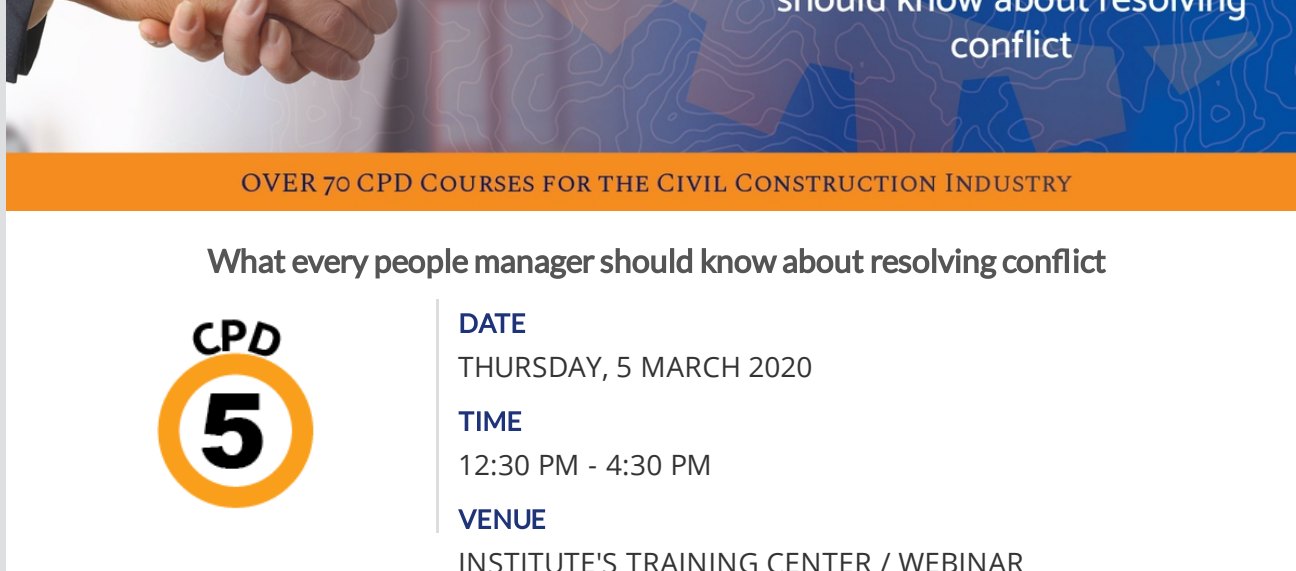
Learn more about it in our upcoming *featured course* in this edition of *Get on Course*.

This course aims to better your understanding of team management, achieving better group cohesion and collaboration by ensuring you can identify, manage and resolve conflicts.

See below for more information.

FEATURED COURSE

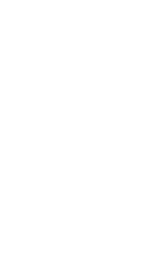
THE INSTITUTE OF CIVIL INFRASTRUCTURE PEOPLE MANAGEMENT COURSE



What every people manager should know about resolving conflict

OVER 70 CPD COURSES FOR THE CIVIL CONSTRUCTION INDUSTRY

What every people manager should know about resolving conflict



DATE
THURSDAY, 5 MARCH 2020
TIME
12:30 PM - 4:30 PM
VENUE
INSTITUTE'S TRAINING CENTER / WEBINAR

WHAT THIS COURSE COVERS

The key topics covered in this short course include:

- Identify the source of the conflict
- Look beyond the incident – apply principles of emotional intelligence
- Identify solutions both disputants can support
- How to obtain agreement and desired outcome

WHAT YOU SHOULD HOPE TO ACHIEVE

This short course will equip managers to have an enriched understanding of the inner workings of their team, better group cohesion and improved collaboration techniques. At the completion of this course you will be able to identify, manage and resolve conflict to provide solution based outcomes. You will also gain the underpinning knowledge to apply the principles of emotional intelligence in the context of conflict resolution.

WHO SHOULD ATTEND

This course is intended to support the growing learning needs and career journey of people managers (3 -7 years experience).

PRESENTER

Marie Anderson

Marie Anderson is an experienced management consultant and qualified HR professional with industry experience in both the private and public sectors, including Australia, New Zealand and South East Asia.

Marie has over 20 years experience in leadership, staff performance and management skill delivery. Other areas of expertise include conflict resolution, negotiation and risk management. Marie has held senior board, teaching and training roles across multiple industry platforms inclusive of pharmaceuticals, government, medical, advertising and the film industry.

COST

Tickets

Member Price: \$326.00 Inc GST

Affiliate Price: \$358.00 Inc GST

Non-Member Price: \$482.00 Inc GST

Registration Closes: 01 March 2020

BOOK NOW

WHAT'S COMING UP ON THE LEARNING & EVENTS CALENDAR

18 February 2020

A Site Manager's role in implementing a WHS site management plan

Course No: P0236 - 03
Time: 12:30 PM - 4:30 PM
Member price: \$255.00
Webinar & Learning Centre

BOOK COURSE

20 February 2020

Managing a small civil construction business effectively

Course No: B0425 - 03
Time: 8:30 AM - 12:30 PM
Member price: \$270.00
Webinar & Learning Centre

BOOK COURSE

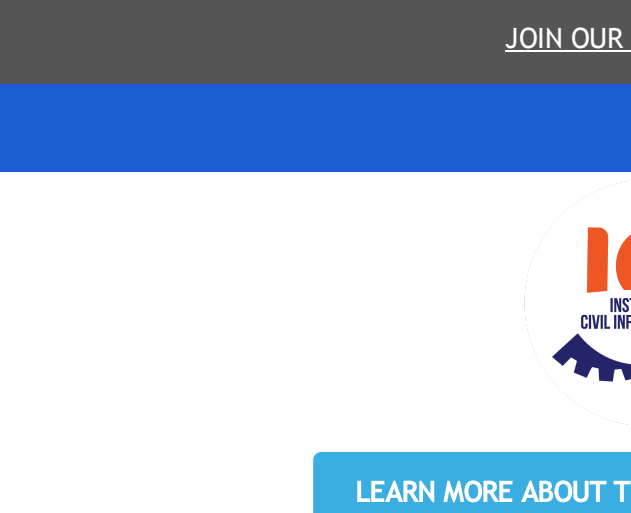
02 March 2020

What every new supervisor and manager needs to know about managing people

Course No: P0202 - 03
Time: 12:30 PM - 4:30 PM
Member price: \$326.00
Webinar & Learning Centre

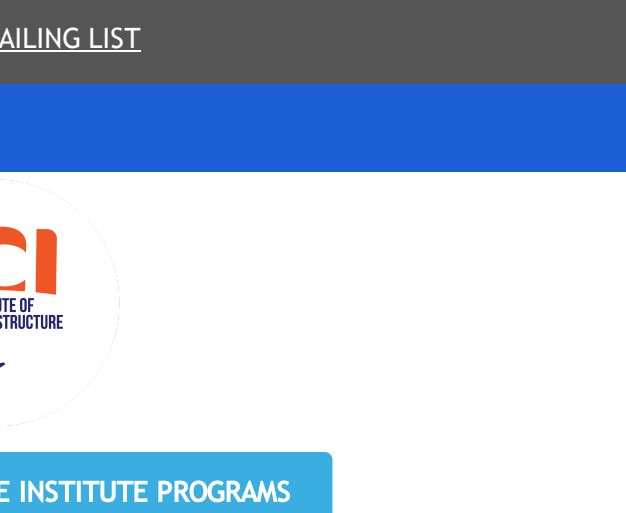
BOOK COURSE

YOUR CIVIL CAREER



Can credentials give you civil industry credibility?

READ MORE



Six reasons why networking is important

READ MORE

Should someone else be getting this email?
These types of email updates cover a number of topics and it would be a shame if someone in your organisation was missing out on vital training information or missed an invitation to a networking event in your area. Send an email to admin@iciaustralia.com or call 1300 424 287 with the names and emails of people in your business who should be receiving them to get more people aware of what ICI has to offer.

[JOIN OUR MAILING LIST](#)



LEARN MORE ABOUT THE INSTITUTE PROGRAMS

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The Institute of Civil Infrastructure operates in partnership with the

Civil Contractors Federation of NSW

THE FACE OF THE INDUSTRY